

# OAK ASC

6712 N Convent Street, Suite 200  
Bourbonnais, Illinois 60914

## Nondiscrimination Statement:

### Discrimination is Against the Law

OAK Surgery Center complies with applicable Federal civil rights laws and does not discriminate based on race, color, national origin, age, disability, or sex. OAK Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

The Oak Surgery Center provides free aid and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Provides free language services to people whose primary language is not English, such as
  - Qualified interpreters

If you need these services, contact the Executive Director. If you believe that OAK Surgery Center has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, or sex, you can file a grievance with:

Executive Director  
6712 N. Convent St., Suite 200  
Bourbonnais, IL 60914  
Phone: (815)348-9500  
Email: [jpatterson@ibji.com](mailto:jpatterson@ibji.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Executive Director is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office of Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

Centralized Case Management Operations  
U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
(800)368-1019, (800)537-7697 (TDD)

Complaints forms are available at <http://www.hhs.gov/ocr/office/file/index.html>