



OAK
ORTHOPEDICS



A Division of
Illinois Bone & Joint
Institute

Language Assistance Services for Individuals with Limited English Proficiency

Illinois Bone and Joint Institute, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Illinois Bone and Joint Institute, LLC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Illinois Bone and Joint Institute, LLC, provides free aides and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Illinois Bone and Joint Institute, LLC, provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact an IBI staff member.

If you believe that Illinois Bone and Joint Institute, LLC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the Compliance Office, 900 Rand Rd, Suite 300, Des Plaines, IL 60016, phone: (847) 324-3981, fax: (847) 929-1138. You can file a grievance in person, by mail, or by fax. If you need help filing a grievance, the Compliance Office is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 0003-573-748-10 رقم هاتف الصم والبكم (1-748-573-0003).

Chinese

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-847-375-3000 (TTY: 1-847-375-3000)。

Filipino

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang

bayad. Tumawag sa 1-847-375-3000 (TTY: 1-847-375-3000).

French

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-847-375-3000 (ATS: 1-847-375-3000)

German

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-847-375-3000 (TTY: 1-847-375-3000).

Greek

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-847-375-3000 (TTY: 1-847-375-3000).

Gujarati

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિઃશુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-847-375-3000 (TTY: 1-847-375-3000).

Hindi

ध्यान दें: यदि आप बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-847-375-3000 (TTY: 1-847-375-3000) पर कॉल करें।

Italian

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-847-375-3000 (TTY: 1-847-375-3000).

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-847-375-3000 (TTY: 1-847-375-3000)번으로 전 화해 주십시오.

Polish

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-847-375-3000 (TTY: 1-847-375-3000).

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-847-375-3000 (телефайп: 1-847-375-3000).

Spanish

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-847-375-3000 (TTY: 1-847-375-3000).

Urdu

کال کریں (TTY: 1-847-375-3000) 1-847-375-3000 خبردار اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔

OAK ASC

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